

State Health Benefit Plan HRA Incentive Codes

SHBP members receive an incentive for getting their preventive wellness exam and taking a health assessment. Codes that qualify for this reward include: 99385, 99386, 99387, 99395, 99396, 99397, 99402, 99403, 99404, V70.0, V72.31, V76.2, V76.47.

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Detach wallet card and give to your physician's office.



Claims and Payment information for physicians and health care professionals

See back for details.

The State Health Benefit Plan HRA does not have copays. Therefore, please do not ask the patient to make a copayment at the time of service.

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For physicians and health care professionals

1. Plan information is on the back of the member ID card.
2. Verify benefits in one of two ways: Online at www.unitedhealthcareonline.com OR call the Customer Care number on the back of the member ID card. Select the prompt for access to benefits and eligibility information.
3. The State Health Benefit Plan HRA does not have copays. Therefore, please do not ask the patient to make a copayment at the time of service.
4. Submit all claims to the address on the back of the member ID card.
5. Claims are paid first dollar from the patient's Health Reimbursement Account. **Your Payment:** If the patient has a financial obligation, UnitedHealthcare will notify you with a Remittance Advice (Explanation of Benefits) after your claim has been processed. You may then bill the patient directly.
6. Preventive Care is covered up to 100% for network providers. Claims will need to be coded with preventive medicine codes to ensure claims are processed at 100% benefit level. This can include routine check-ups, screenings and immunizations.

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